

A SPEED LEARNING EXPERIENCE

# WELCOME

Marketing & Branding • Social Media Best Practices/Analytics

Doing Business with Govt./Small Business Loans • Networking and Creating Partnerships









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### Social Media Best Practices & Analytics









#### AGENDA

What is social media marketing?

What are your goals?

Who is your audience?

How will you find your audience?

What content will you share?

How will you share?

How will you measure success?

How will you optimize your strategy?

#### SOCIAL MEDIA MARKETING





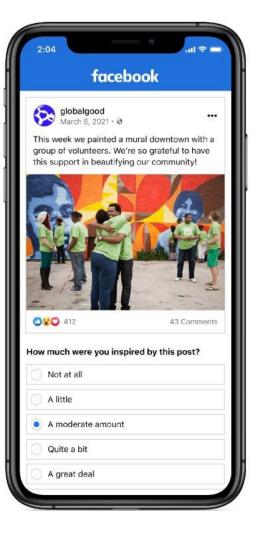






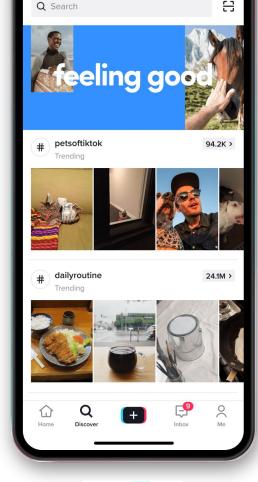




















### CREATING RELEVANT CONTENT

#### SOCIAL MEDIA MARKETING

CONNECTS WITH AUDIENCE

DRIVES ENGAGEMENT

INCREASES BRAND AWARENESS

#### GOAL-SETTING



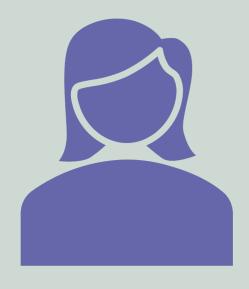
- Setting tangible, measurable social media goals is key to success.
- Think big. Ensure your plan aligns with overall business goals.
  - Do you want to grow awareness? Consider goals related to audience growth.
  - Are you set on increasing brand affinity and loyalty? Set a target for engagement rates.
  - Is brand love your focus? Aim for a positive social sentiment.

## WHO IS YOUR AUDIENCE?

- What platforms do they use?
- •When do they use these platforms? Why?
- •What content do they engage with?
- •What other brands and/or influencers are they following?



# HOW WILL YOU FIND YOUR AUDIENCE?



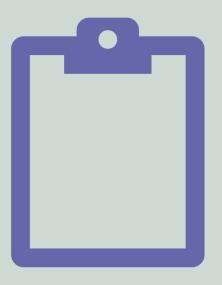
Classify your customers into specific groups based on their desires — and plan to tailor your content accordingly.

For example: a Gen Zer who regularly watches reality TV on Netflix



Utilize the native audience insight tools on the social media platforms.

You'll be able to access demographic information and more on your current audience. Plus, figure out ways to target new audiences.

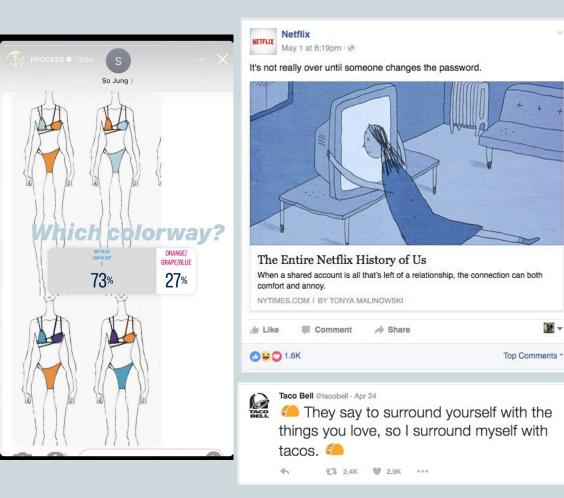


"Get out of the building!"

Send surveys or ask for preferences through an email campaign.

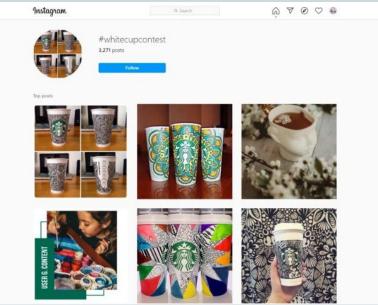
Get to know your audience and how/what/where they want to hear from

#### WHAT WILL YOU SHARE?



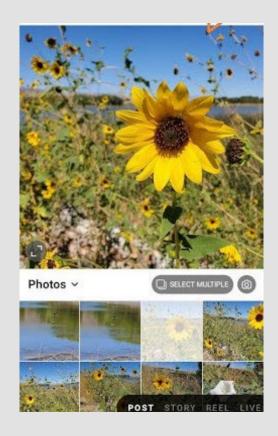




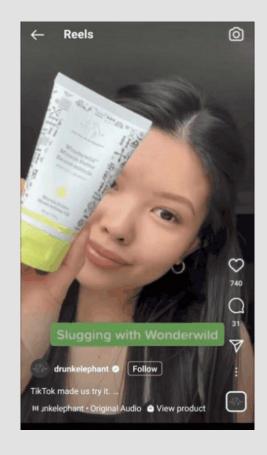


USER GENERATED CONTENT

# HOW WILL YOU SHARE?



IMAGES & GALLERIES



SHORT FORM VIDEO



INFLUENCER PARTNERSHIPS

"You can't manage what you don't measure."

Identify the metrics that matter to set

KPIs for your business

Utilize industry research to understand benchmarks across industries

What's a reasonable expectation for your brand based on the historical data and performance across other brands?

How will you measure success?

# HOW WILL YOU OPTIMIZE YOUR STRATEGY?

1 STAY RELEVANT



TAP INTO AUDIENCE SENTIMENT

3 REFINE YOUR CREATIVE CONTENT

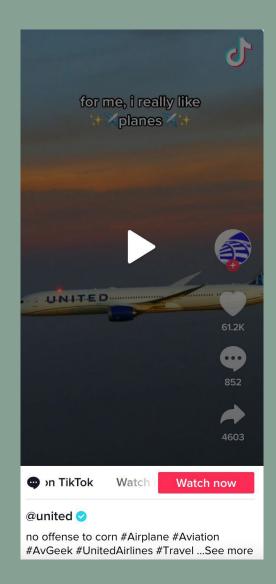




Viral TikTok Trend #CornTok



Corn recipes or adaptations



Utilizing the song to fit your own brand



THANK YOU!

QUESTIONS?